

Accreditation Journey

Domain 5: Policies & Plans Community Health Improvement Plan Spotlight

PHAB Standards

- 5.1 Serve as a primary and expert resource for establishing and maintaining public health policies, practices, and capacity.
- 5.2 Conduct a comprehensive planning process resulting in a community health improvement plan
- 5.3 Develop and implement a health department strategic plan
- 5.4 Maintain an all hazards emergency operations plan

PHAB Domain 5 is all about Boston and BPHC plans for improving the health of the city. One way we have continued to do that is through our collaborative Community Health Improvement Plan (CHIP).

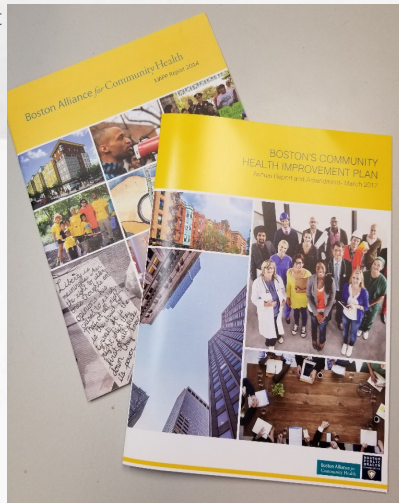
In partnership with the Boston Alliance for Community Health, BPHC collaborated with over 40 partners in 2014 to develop the CHIP. This community-driven process illuminated five strategic priority areas for improving the health of Boston residents.

This past March we reconvened partners to re-evaluate the priorities/strategies and discuss our progress thus far. The findings from this reconvening then became an addendum to the report, shaping the CHIP for upcoming years, including adjust the strategic priorities to four:

- How can we achieve racial and ethnic equity?
- How can we improve coordination and integration of healthcare and community-based prevention services and activities?
- How can we build and increase resilience in communities impacted by trauma?
- How can we improve health outcomes by focusing on education, employment, and transportation policies and practices?

Newsletters created by Angelica Recierdo.

Feel free to contact AQI Director Osagie Ebekozien with any comments, questions or suggestions at oebekozien@bphc.org. For stories, plans, and presentations, visit our [Intranet page!](#)



ACCREDITATION STARS OF THE MONTH

ACCOUNTS PAYABLE QI TEAM



The Accounts Payable (AP) Quality Improvement (QI) team successfully completed a QI project to increase the percentage of invoices posted within 30 days! A team of staff from AP, Bureau of Recovery Services, and Child, Adolescent, and Family Health completed a two-day Basic QI training (pictured above) and spent five months testing out their change ideas.

The cross-Bureau QI team was able to increase the percentage of invoices posted within 30 days by 32%! Their QI Storyboard (along with other completed storyboards) can be found [here](#). Great job, AP team!