



# Critical Housing Initiative Referral Sheet

Call the Mayor's Health Line at 617-534-5050 to find COVID-19 testing sites in your neighborhood.

## HOUSING SUPPORTS, RENT RELIEF, AND EVICTION PREVENTION



- Boston Healthy Start in Housing**  
For at-risk mothers who are pregnant or have kids 0-5

 **617-534-5832**  
**Toll Free: 1-800-711-1180**  
 [bphc.org/whatwedo/childrens-health/healthy-baby-healthy-child/Pages/Healthy-Baby-Healthy-Child.aspx](https://bphc.org/whatwedo/childrens-health/healthy-baby-healthy-child/Pages/Healthy-Baby-Healthy-Child.aspx)



- Boston Public Health Commission Lead/Hazards Program**  
Lead, air quality, and environmental hazard inspections for renters or businesses

 **617-534-5965**  
 [bphc.org/whatwedo/healthy-homes-environment/environmental-health/Pages/Environmental-Health.aspx](https://bphc.org/whatwedo/healthy-homes-environment/environmental-health/Pages/Environmental-Health.aspx)



- Boston Housing Authority**  
Application to rental assistance vouchers (Section 8, place-based vouchers, and public housing)

 **617-988-4000**  
 [bostonhousing.org](https://bostonhousing.org)

- City Life/Vida Urbana**  
Residential Assistance for Families in Transition (RAFT) application assistance, eviction & foreclosure prevention, and legal intake

 **English: 617-934-5006**  
**Spanish: 617-397-3773**  
 [clvu.org](https://clvu.org)



- Boston Inspectional Services Department**  
Housing inspections and enforcement for renters; Call here to report utilities shutoff

 **617-635-5300**  
 [boston.gov/departments/inspectional-services](https://boston.gov/departments/inspectional-services)



- City of Boston Workforce Development**  
English literacy program, hiring, and job training programs

 **617-918-5248**  
 [boston.gov/departments/workforce-development](https://boston.gov/departments/workforce-development)

- Boston Office of Housing Stability**  
Eviction prevention, home repair grants, low-interest loans, housing search, and legal clinics

 **617-635-4200**  
 [boston.gov/departments/neighborhood-development/office-housing-stability](https://boston.gov/departments/neighborhood-development/office-housing-stability)



- Department of Transitional Assistance**  
Emergency shelter application and Supplemental Nutrition Program (SNAP) benefits

 **Assistance Line: 877-382-2363**  
**Newmarket Square: 617-989-2200**  
**Dudley Square: 617-989-6000**  
 [mass.gov/orgs/department-of-transitional-assistance](https://mass.gov/orgs/department-of-transitional-assistance)

- Boston Office of Fair Housing and Equity**  
Investigate housing discrimination complaints

 **617-635-2500**  
 [boston.gov/departments/fair-housing-and-equity](https://boston.gov/departments/fair-housing-and-equity)

- Greater Boston Legal Services**  
Emergency shelter application, SNAP benefits, and legal intake

 **617-371-1234**  
**Volunteer Lawyers: 617-603-1700**  
 [gbls.org](https://gbls.org)

**Hildebrand Family Services**


Housing placement agency, social services, training, and readiness programs, located throughout Metro Boston and Cambridge

 **617-491-5752**

 **[hild-selfhelp.org](http://hild-selfhelp.org)**

**Metro Housing Boston**

Application for rental assistance voucher, relief and utility arrears, apartment search, RAFT/Emergency Rent and Mortgage Assistance (ERMA) application assistance, and social services

 **617-859-0400**  
**Toll Free: 1-800-272-0990**

 **[metrohousingboston.org](http://metrohousingboston.org)**

**Traveler's Aid**

Housing placement agency, rental mortgage & utility assistance, and social services

 **617-542-7286**

 **[familyaidboston.org](http://familyaidboston.org)**

**FOOD ACCESS**

**City of Boston Food Resource Map**

Residents may also call 311 for the latest information on food resources.

 **[boston.gov/departments/food-access/food-resources-map](http://boston.gov/departments/food-access/food-resources-map)**

**Project Bread**


The Food Resource Hotline helps connect residence to food resources near them.

 **1-800-645-8333**

**UTILITIES ASSISTANCE**

**Mayor's Health Line**

Helps you apply and enroll in health insurance

 **617-534-5050**  
**Toll Free: 1-800-847-0710**

**ABCD Fuel Assistance**


Investigate housing discrimination complaints; Residents of Boston, Brookline, and Newton should call to apply for fuel assistance

 **617-357-6012**

**National Grid Discount Rate Application**

 **[nationalgridus.com/Discount-Rate-App-MA](http://nationalgridus.com/Discount-Rate-App-MA)**

**Eversource Discount Rate Application**

 **<https://www.eversource.com/content/ema-c/residential/my-account/billing-payments/help-pay-my-bill/discount-rate>**

**AT YOUR FINGERTIPS**

**HelpSteps**

Helps locate resources in your neighborhood; Services include income & financial assistance, housing food, childcare, elder care, and special health care needs.

 **[helpsteps.com](http://helpsteps.com)**

**BOS:311**

Access general connection to city departments and resources, like food and COVID-19 testing sites. You may report non-emergency issues like potholes, graffiti, needles, and streetlights that need repair.

 **311**